

Alo CC Camera Installation Manual



Pre-requisites

Make sure you

- Have a stable 2.4GHz wi-fi connection
- Android OS 5.0 or above/iphone 7 or above
- Alo app downloaded

Step: 1

Add Device in Alo App

Download Alo App:

Download by scanning the QR provided on device box/warranty card, or Search “alo by Grameenphone” in Apple Appstore/Google Playstore

Login using the temporary password received on SMS during purchase (only during first time login). Reset the password once logged in with temporary password. Subsequently, use your own set password when logging in.

Note: Please install the Alo App first and connect your mobile phone to the available Wi-Fi network when adding CC Camera

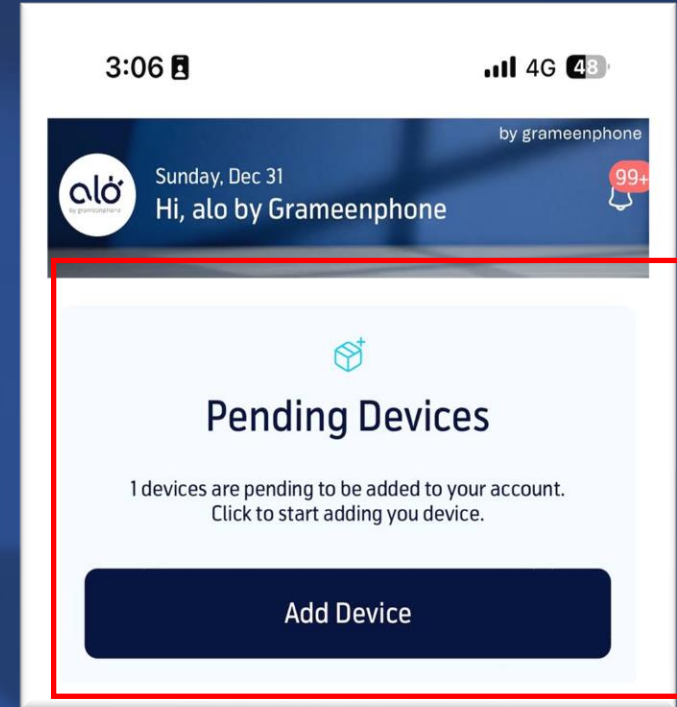
Installation Guideline (CC Camera)



Reset button is right below the camera lens. Rotate the lens upwards to find the reset button.

Step 2

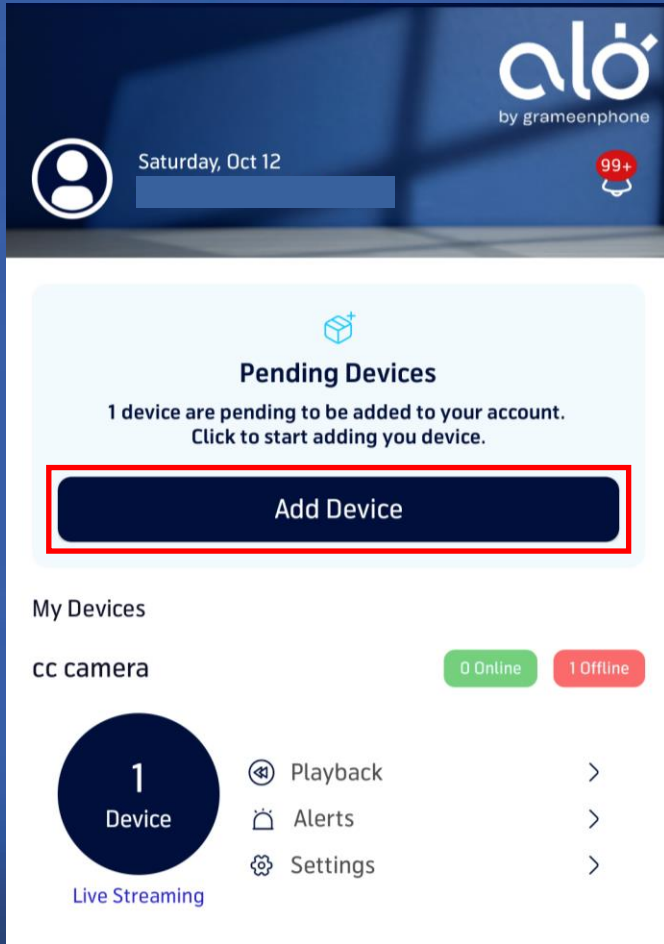
- Before connecting to the app, press the reset button for 15 seconds
- After 15 seconds, an audio prompt will play, indicating that the reset process has begun.
- The reset process may take around 30-45 seconds to complete



Step: 3

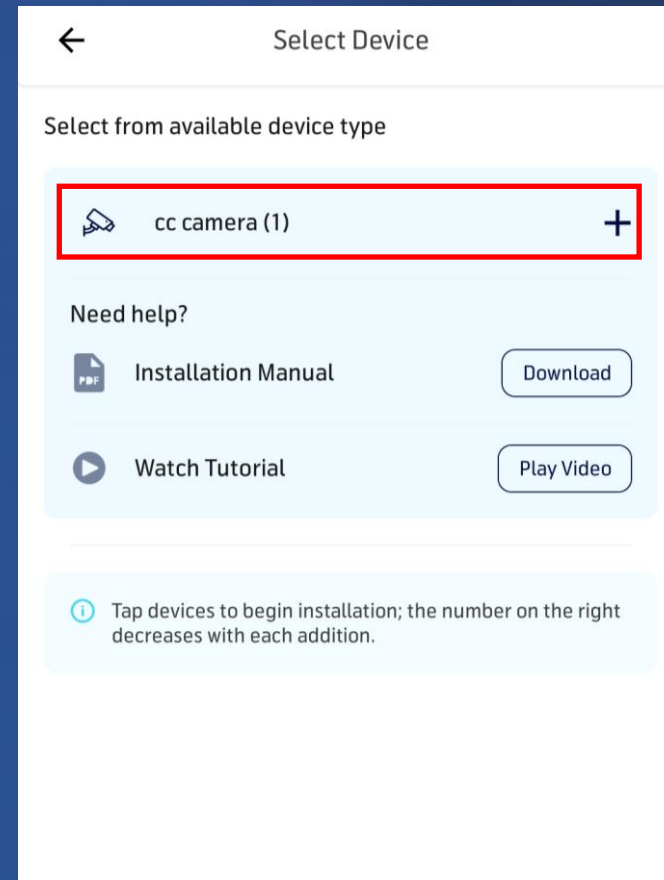
Once you've placed the order, you will get to see a prompt to add a new device

Installation Guideline (CC Camera)



Step: 3

- You will get to see all the pending devices which are yet to be connected to your app
- Click on Add Device button

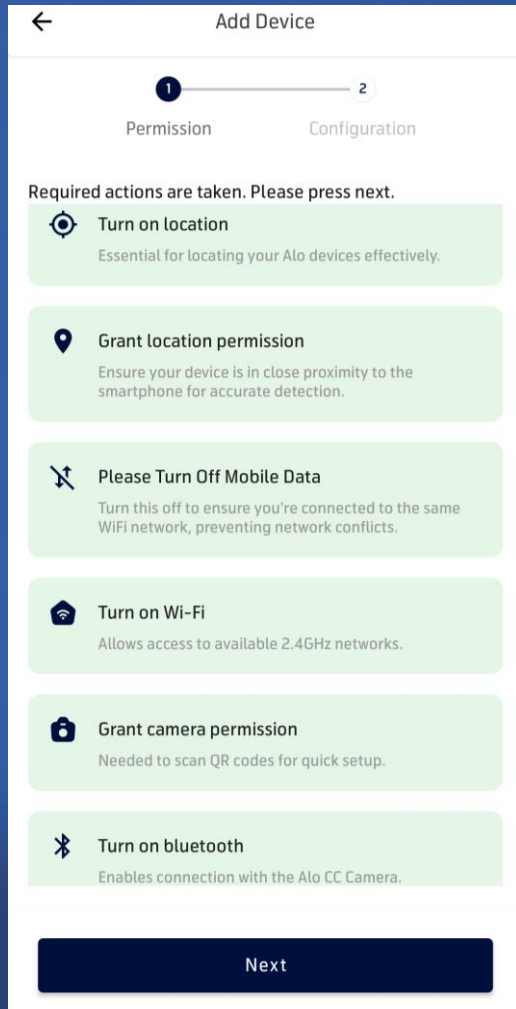


Step: 4

- You will get to see all the pending devices which are yet to be connected to your app
- Select CC Camera from the list

Installation Guideline (CC Camera)

For Android



Step: 5
Enable all the options shown on the screen

For iOS



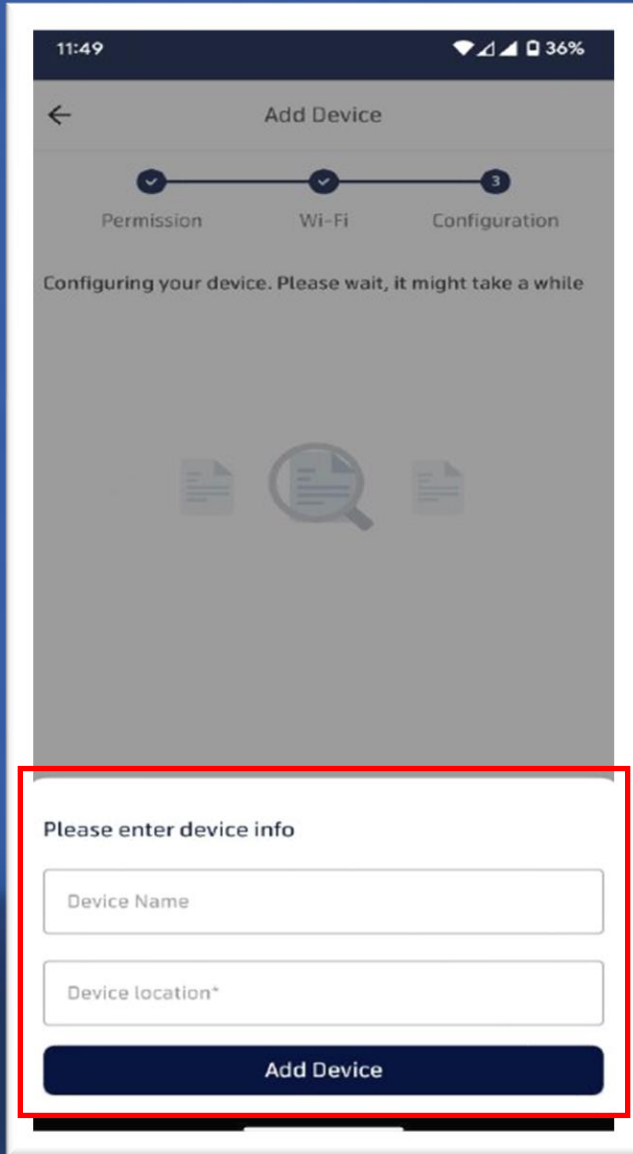
Installation Guideline (CC Camera)

The screenshot shows a mobile application interface titled "Add Device". At the top, there is a progress indicator with two steps: "Permission" (marked with a checkmark) and "Configuration" (marked with a "2"). Below this, a message states "Below actions are required to proceed." There are two input fields: "Enter Serial Number" and "Enter Model Number". Below these fields is the text "OR" and a dark blue button labeled "Scan QR Code". At the bottom of the screen, a grey button labeled "Start Configuration" is highlighted with a red rectangular border.

Step: 6

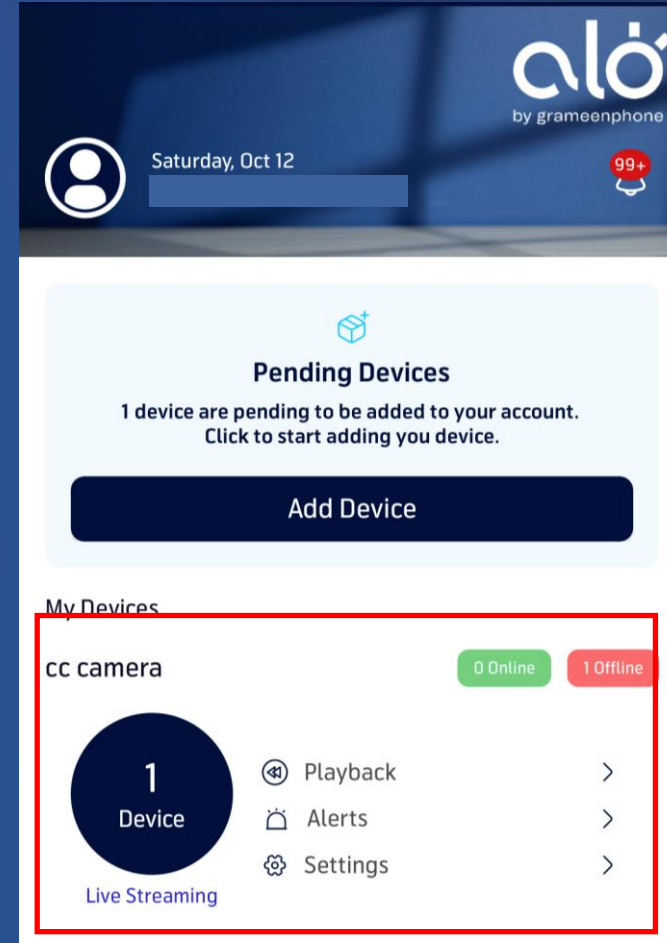
- Scan the QR code from the bottom of the camera
- Press 'Start Configuration' to start configuring
- Configuration will take a while

Installation Guideline (CC Camera)



Step: 7

Enter your desired name and location for your camera



Step: 8

Once added successfully, you will get to see the camera in the dashboard

Note:

If the configuration time is taking too long, disable the Bluetooth option, go to alo app and try configuring again.

Enable the Bluetooth option when the app asks again and continue the configuration process.